

# ⚡ OUTAGE TEXTING

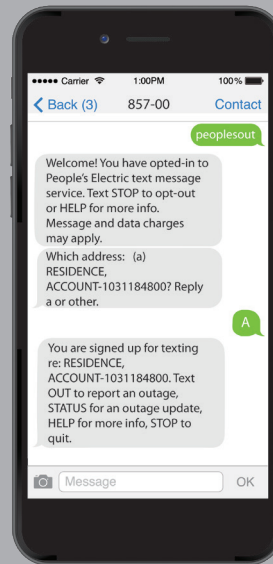


## TO OPT-IN

- It's **essential** that your current mobile number is associated with your PEC billing account. If needed, contact PEC to update your account.
- To opt-in, text the word **"peoplesout"** to **85700**.
- A response will be generated confirming your service location. (Residence, barn, etc.)
- Confirm service location by texting **"A"**

## TO TEXT YOUR OUTAGE

- You **must** first opt-in to utilize the outage texting service.
- To report an outage, text **"OUT"** to **85700**, then follow the prompts.
- When repairs have been made, you will receive a confirmation text that your power has been restored.
- Anytime after you have reported your outage, you can also text the word **"STATUS"** to follow your restoration progress.



peoplesout

Welcome! You have opted-in to People's Electric text message service. Text STOP to opt-out or HELP for more info. Message and data charges may apply.

Which address: (a) RESIDENCE, ACCOUNT-1031184800? Reply a or other.

A

A

You are signed up for texting re: RESIDENCE, ACCOUNT-1031184800. Text OUT to report an outage, STATUS for an outage update, HELP for more info, STOP to quit.

OUT

Which address: (a) RESIDENCE, ACCOUNT-1031184800? Reply a or other.

A

RESIDENCE, ACCOUNT-1031184800: Thanks. Your outage has been reported.

STATUS

RESIDENCE, ACCOUNT-1031184800: We are aware of outages in your area. Estimated restore time: Mon, Jan 8, 5:26 PM.

